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Keynote Presentation: Performance Management in Government: A Complex Partnership

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ABSTRACT

Government organizations at all levels are being continually being asked to account for the public resources they use. Additional goals and targets for performance appear every year and at the same time, budgets are cut and resources diminished. The role of information technology departments and staff is crucial in the development and implementation of measurement, monitoring and reporting of performance goals. This talk will focus on the area of performance management and how performance initiatives can be a catalyst for change and accountability in our government today and how, in spite of outsourcing, security and privacy concerns, shrinking budgets, and increased expectations government agencies can still get the job done.

No paper was submitted for publication.

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