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Best Practices for SAS® BI Administrators: Using SAS Configuration Troubleshooter to Keep SAS Solutions and SAS BI Applications Running Smoothly

Tanya Kalich, SAS Institute Inc.

ABSTRACT

There is a tool that will help pinpoint access problems, check that security has been implemented correctly, debug WebDAV configuration issues, monitor the health of the web application server, and more for your SAS® BI installation. It will even allow you to create checks of your own, comparing configuration files to standards that you define. This tool is the SAS Configuration Troubleshooter, and it is invaluable for creating and maintaining a smoothly running BI environment. This presentation will teach you how to use the SAS Configuration Troubleshooter for maintenance and troubleshooting. Using case studies collected from SAS® Technical Support, we will step through the process of problem discovery, investigation, and resolution using this tool.

No paper was submitted for publication in the *Proceedings*. Check <http://support.sas.com/rnd/papers/> or contact the author.

CONTACT INFORMATION

Tanya Kalich
SAS Institute Inc.
tanya.kalich@sas.com

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